

S2 List of Resources for Families during COVID-19

(List is updated regularly)

Para recursos en español, [haga clic aquí](#).

Internet Access and Utilities:

- **Spectrum:** For eligible low-income households without school-aged children, Spectrum continues to offer "Spectrum Internet Assist," a low-cost broadband program delivering speeds of 30 Mbps. To enroll in the free broadband service or Internet Assist, call **1-844-488-8395**. (It's their standard customer service line, so use the "new service" or "add service" option). They are also opening Wi-Fi hotspots across service area for public use.
- **Optimum** (Bronx/Brooklyn): For households with K-12 and/or college students who may be displaced due to school closures and who do not currently have home internet access, we are offering our Altice Advantage 30 Mbps broadband solution for free for 60 days to any new customer household within our footprint. Providing free service call 866-200-9522 to enroll in Optimum region.
- Other:
 - Con Edison: will not shut off electric, natural gas or steam service due to payment difficulties resulting from the health crisis. They are also waiving new late-payment charges for all customers who are having payment difficulties related to COVID-19 coronavirus.
 - Telephone and internet service providers will not terminate service to any residential or small business customers because they can't pay their bills due to the pandemic. Late fees will be waived.

Food:

- NYC provides [Emergency Food Assistance](#).
- [Food Bank For New York City](#) is committed to ensuring New Yorkers in need continue to have access to meals during times of crisis. They are following guidance from the CDC and local health officials to ensure best practices for the safety of their staff and volunteers, while continuing to serve the needs of New Yorkers in need.
- **Food Pantries** are in special need at this time. See a [list here](#) and a [map here](#) and consider donating if you can.
- **Grab and Go:** Starting Monday, March 23, a more limited number of schools will offer hot meals for pickup to any youth under 18 at the following locations in and near my district every weekday 7:30am–1:30pm. Families can also learn the location of the nearest meal hub by texting FOOD or COMIDA to 877-877 or checking [Meal Location Search](#)
- [#ChefsForAmerica](#) is a Relief team working with the [World Central Kitchen](#) as well as partnering with local restaurants and bars to provide food assistance to those in need across the country. If you're interested in a particular community, click on the link and search the map. For further information contact Office of Assemblyman Michael Blake (718) 538-3829
Resources for the **Bronx and Harlem** are as follows:

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#ChefsForAmerica
FREE MEALS FOR THOSE IN NEED IN THE BRONX

Beatstro: 12:00pm
135 Alexander Ave, The Bronx

Bronx Drafthouse: 12:15pm
884 Gerard Ave, The Bronx

Bronx River Houses: 3:00pm
1605 E. 174th St., The Bronx

Butler/Directions For Our Youth: 12:00pm
1368 Webster Avenue, The Bronx

Concourse Village
Each Residential Building, The Bronx

Davidson Community Center: 11:30am
2038 Davidson Ave, The Bronx

Fulton Terrace
530 & 540 E. 169th St., Community Room,
The Bronx

Glebe Senior Center: 1:00pm
2125 Glebe Ave, The Bronx

Morris Houses: 12:00pm
1285 Washington Avenue, The Bronx

Morris 1: 1:00pm
1385 Washington Avenue, The Bronx

Morris 2: 1:00pm
1420 Washington Avenue, The Bronx

Morris 2: 1:00pm
1420 Washington Avenue, The Bronx

**Morrisania Air Rights Senior Center/
Andrew Jackson Senior Center: 11:45am**
3071 Park Ave, The Bronx

Part of The Solution (POTS): 12:30pm
2759 Webster Avenue, The Bronx

The Point: 12:00pm
940 Garrison Avenue, The Bronx

Woodstock Terrace: 2:00pm
920 Trinity Ave, The Bronx

NYCHA South Bronx:

Andrew Jackson Houses	Claremont Consolidated - 1068 Teller Avenue
Morrisania Air Rights	- 1100 Teller Avenue
Mitchell Houses	- 1128 Findlay
Patterson Houses	- 1020 College Avenue
Melrose Houses	- 1195 Clay Avenue
McKinley Houses	Parkside Houses
	Pelham Houses

World Central Kitchen

More info: Office of Assemblyman
Michael Blake: (718) 538-3829
www.wck.org/news/thebronx

House of Justice: 12:00pm
106 W. 145th Street

La Fonda Boricua: 12:00pm
169 E 106th St

Red Rooster Harlem: 12:00pm
310 Lenox Avenue

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Social Services:

- [Northern Manhattan Improvement Corp](#) is providing services to all families who need career services, legal, immigration, housing, access to benefits, health supports, tax assistance and intensive case management services. Can call 212-822-8300 or email info@nmic.org
- **NYC Access** - food pantries, child support, rent freeze program, IDNYC, etc:
<https://a069-access.nyc.gov/accesshra/>

Activities for Children:

- **Khan Academy:** <https://www.khanacademy.org/>
- Self Care List from [Girls Inc:](#)
- Enrichment List for families [activities and resources](#)
- **PBS:** is offering many learning resources to help children continue to learn away from school: <https://www.pbslearningmedia.org/>
- **Coronavirus and Parenting:** NPR's Life Kit podcast put together [this episode and webpage](#) full of information parents need to know.
- **Teach and Learn with the New York Times:** [This resource from the New York Times](#) puts together lesson plans and ways to talk about current events in the classroom

New York Public Libraries

You can find a comprehensive list of NYPL's digital resources on [their website](#). This includes access to e-books, research e-journals, online newspapers, and resources for young learners. If you have any questions, please refer to their reference service, [Ask NYPL](#).

Childcare: Regional Enrichment Centers

REC will be available for the children of first responders, healthcare workers, transit workers, and our most vulnerable student populations. Staffed by DOE employees and community-based organization partners, the centers will provide children with three daily hot meals, remote learning time with their teachers, activities like art, music, and physical education, and social and emotional support. Children will be offered a site based on their home address and their parent or caregiver's role in providing essential services

- Open Monday through Friday, 7:30am–6:00pm
- Each room will have a maximum of 12 children, supported by at least one adult; this size will both allow for personalized attention and will meet social distancing needs
- If you think you might be eligible to send your child to a center near you, please complete [this survey](#).

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Housing:

- **Housing Security:** Evictions and eviction proceedings have been suspended statewide: <https://www.lawhelpny.org/resource/coronavirus>
- For updated information about Housing Court, visit: [Housing Court Info](#)

ALL Housing Court actions have been postponed; participants will receive a postcard from the court with new appointment times when things get back to normal.

NYCHA's hearing office has adjourned all cases for at least two weeks. Its rent hardship program will be extended to affected households. Rent hardship applies if your income before taxes is down 5 percent, your rent is more than 30 percent of your take-home pay, and your income is down for more than two months in a row.

For both market-rate and rent-stabilized tenants, hardship relief will depend on the flexibility of your landlord or building management company.

Tenants Rights and Legal Support

The Metropolitan Council on Housing's **Tenants' Rights Hotline** offers service in Spanish and English at 212-979-0611:
Monday & Wednesday, 1:30–8:00pm
Tuesday: 5:30–8:00pm
Friday: 1:30–5:30pm

Goddard Law Project at (212) 799-9638, x0
PA'LANTE Harlem, Inc. at (212) 491-2541—English & Spanish spoken
Legal Services NYC at (917) 661-4509—serves residents city-wide in several languages

[Rozen Law Group](#) is offering free 15-minute Zoom consults, referral to free legal services if a tenant qualifies, and discounted rates if they don't.

Section 8 Housing

The HPD Section 8 Customer Service Office at 100 Gold Street is closed until at least March 30th, but the HPD Section 8 team is still available to the public. **Residents should email dtrai@hpd.nyc.gov for assistance**

HPD will automatically extend any Section 8 voucher set to expire. **Voucher holders do not need to reach out to HPD for an extension.**

All subsidy terminations that are in process are suspended until further notice. All hearings for appeal are cancelled until further notice. HPD will continue to pay subsidy until a final determination is made.

Any HPD Section 8 voucher holders facing rent hardships due to decreases in income should contact HPD.

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HPD will temporarily suspend HQS inspections. If you have a life-threatening condition, please call 311.

NYCHA encourages households experiencing a loss of income to visit the [NYCHA Self-Service Portal](#).

NYCHA

NYCHA administrative hearings office will be closed through March 27, 2020. All hearings and conferences scheduled during this two-week period are adjourned. You will receive a letter with a new hearing or conference date. For more information, please call (718) 218-1182/1184.

NYCHA encourages households experiencing a loss of income to visit the [NYCHA Self-Service Portal](#)

Healthcare during COVID-19 outbreak

Health Insurance

The New York State of Health and New York State Department of Financial Services (DFS) has announced a **special enrollment period** for eligible individuals to enroll in health insurance coverage through the official NYS health plan marketplace from **March 16, 2020 until April 15, 2020; coverage will begin April 1**. Enrollment in other programs (Medicaid, Essential Plan, and Child Health Plus) continues to be available year-round.

Enroll [online](#) or by phone at 855.355.5777.

Reminder: NY insurers are required to waive any cost-sharing related to COVID-19 testing, including ER, urgent care and office visits. Medicaid recipients are not subject to any copays for COVID-19 testing.

[NYC Well](#) offers free confidential mental health AND substance use support 24/7 in over 200 languages.

Mental Health Support: The New York State Office of Mental Health has provided guidance for telemental health services in New York State:

<https://omh.ny.gov/omhweb/guidance/supplemental-guidance-use-of-telemental-health-disaster-emergnecy.pdf>

Finances & Work

The coronavirus is upending the labor market and hundreds of thousands of New Yorkers have lost their jobs as a result. Those who still have jobs are understandably fearful of what may happen if they are forced to self-quarantine. I will continue to push for justice policies like **universal cash payments** to all New Yorkers and a bill to codify **utility debt forgiveness** for

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those who will not be able to pay those bills for lost income. In the meantime, here are the resources and information we're aware of:

Workforce

The Governor has issued a "Stay At Home" Executive Order mandating that all non-essential businesses implement work-from-home policies. Exempted essential services include food, pharmacies, healthcare, shipping, supplies, bicycle repair.

Debt Collection and Mortgages

NYS will temporarily halt the collection of **medical and student debt** owed to the State of New York and referred to the Office of the Attorney General for collection for at least a 30-day period in response to the spread of COVID-19. *No application necessary.*

Individuals or businesses that owe **non-medical and non-student debts** to the State of New York that have been referred to the Office of the Attorney General for collection and litigation may [complete and submit an application](#) to be considered for certain forms of relief, including relief from collection activity, interest accrual, and the assessment of collection fees.

Banks in New York will waive mortgage payments for 90 days and suspend foreclosures for those with financial hardship as well as fees related to deposits and withdrawals. The 90 days constitute a grace period - those who participate in the program will still owe their payments but be allowed to pay them at a later date. Credit scores will not be impacted by nonpayment of mortgages.

Unemployment Insurance

- **Unemployment relief:** New York State has waived the seven day waiting period for workers to claim unemployment insurance

<https://www.governor.ny.gov/news/after-weeks-demanding-approval-governor-cuomo-announces-fda-gives-new-york-state-authority>

Banks & Loans

The New York State Department of Financial Services has instructed State-chartered banks to waive ATM fees, late fees, overdraft fees and fees for credit cards to help reduce the financial hardship of the COVID-19 pandemic on New Yorkers. *Check with your individual financial service providers for additional information.*

The [Coronavirus Financial Impact Loan Program](#) provides interest-free loans of \$2,000-\$5,000 to residents of New York City's five boroughs, Westchester or Long Island who are facing financial challenges caused by the Coronavirus outbreak.

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Social Security

Social Security offices are now closed to the public. Their secure [online services](#) remain available. If you cannot complete your Social Security business online, please call them at 1.800.772.1213 (TTY 1.800.325.0778).

Income Tax

The Federal tax filing and payment deadlines have moved to July 15 (from April 15). California and New York State have confirmed to follow these Federal deadlines and other states will most likely follow. Individuals can defer up to \$1 million in payments for 90 days from the April 15 deadline. Corporations can defer up to \$10 million in payments for 90 days. During this 90-day period, the IRS will not charge interest or penalties.

New York State has not yet announced plans for state filings.

Paid Leave

[NYC Paid Sick Leave Policy](#)

New York State has passed [a new paid leave law for coronavirus](#):

Businesses with 10 or fewer employees as of January 1, 2020, and a net income under \$1 million last fiscal year, will have the full cost of employee's leave provided by New York State insurance programs, capped at benefits coverage equal to annual salaries of \$150,000. Businesses who have 11-99 employees as of January 1, 2020, and businesses who have 10 or fewer employees but a net income greater than \$1 million last fiscal year, will be required to provide 5 days of paid leave to their employees, and the rest of the required quarantine or isolation days provided by New York State insurance programs, capped at benefits coverage equal to annual salaries of \$150,000.

Businesses who have 100 or more employees, and all government institutions, will be required to cover at least 14 days of paid leave.

Resources by Profession

[Freelance Artist Resources & COVID-19](#)

[Bartender Emergency Assistance Program](#)

NYC Office of Nightlife Mayor Ariel Palitz wants to assess how this shutdown is affecting income and figure out a way to help out with this [Survey for Nightlife Workers, Freelancers, and Businesses Impacted by COVID-19](#)

(From Manhattan Borough President Gale Brewer's Office) Musicians and performers are especially at risk with the cancellation/postponement of public performances. The National Endowment for the Arts has posted [this page](#) for both artists and organizations.

[Corona Relief Fund from Equal Sound](#)

[Musicians Foundation Emergency Relief Aid Grant Program](#)

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[MusicCares Coronavirus Relief Fund](#)

Restaurant/Hospitality Workers: [Restaurant Workers](#)

- One Fair Wage Emergency Fund: [Here](#)
- ROC United Restaurant Disaster Relief Fund: [Here](#)

Domestic Workers: Coronavirus Care Fund: [Here](#)

Small Businesses

NYC will provide relief for small businesses across the city that are experiencing a reduction in revenue due to the COVID-19 outbreak. If your business has fewer than 100 employees, and has seen a decrease in sales of 25% or more, you will be eligible for zero interest loans of up to \$75,000 to help mitigate losses in profit. The City will also offer a grant for those businesses with less than 5 employees to cover 40% of payroll costs.

[Assistance & guidance for businesses impacted by novel coronavirus](#), including information about possible financial assistance for your business.

[General NYC guidance for businesses and non-healthcare settings](#)

[Guidance for small business owners from New York City's Small Business Services:](#)

The Pace University Small Business Development Center has no-cost virtual meetings/calls with a Pace SBDC Business Advisor. Email sbdc@pace.edu for an appointment and check their website for updates on available small business resources.

MTA: All [updates and protocols](#) can be found [here](#)

Undocumented Communities Resources:

[Click here for list of resources:](#)

- New York State Youth Leadership Council [Resources](#)

Victims' Services

Effective March 19, all civil and criminal temporary orders of protection shall be automatically extended.

Safe Horizon

Domestic violence shelters remain open. Anyone in need can call 1.800.621.HOPE.

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[Streetwork Project](#) locations for homeless youth remain open.
Rape and sexual assault hotline can be reached at 212.227.3000 or via the [online chat](#) Monday through Friday 1–6pm.
[National Domestic Violence Hotline Resources](#) are available 24/7 for individuals who are co-quarantined with an abuser: 1.800.799.7233 or text LOVEIS to 22522.

NYC Alliance Against Sexual Assault

Walk-in hours are suspended, but staff is available to provide services by email, phone, or video conference during their regular business hours, 9am–5pm, Monday to Friday.
Email correspondence will be prioritized at survivorsupport@svfreenyc.org.
Staff working remotely will be checking the phone line: 212.514.SAFE.